

Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

Data for month ending May 2022

| SN | Received From            | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of month ** |                                | Average Resolution time ^ (in days ) |
|----|--------------------------|-------------------------------------|---------------------------|---------------|-----------|--------------------------------|--------------------------------|--------------------------------------|
|    |                          |                                     |                           |               |           | Pending for less than 3 months | Pending for more than 3 months |                                      |
| 1  | 2                        | 3                                   | 4                         | 5             | 6         | 7                              |                                | 8                                    |
| 1  | Directly from Investors  | 0                                   | 0                         | 0             | 0         | 0                              | 0                              | 0                                    |
| 2  | SEBI (SCORES)            | 0                                   | 0                         | 0             | 0         | 0                              | 0                              | 0                                    |
| 3  | Depositories             | 0                                   | 0                         | 0             | 0         | 0                              | 0                              | 0                                    |
| 4  | Under Sources ( if any ) | 0                                   | 0                         | 0             | 0         | 0                              | 0                              | 0                                    |
| 5  | Grand Total              | 0                                   | 0                         | 0             | 0         | 0                              | 0                              | 0                                    |

Trend of monthly disposal of complaints

| SN | Month       | Carriedforward from previous month | Received | Resolved * | Pending ** |
|----|-------------|------------------------------------|----------|------------|------------|
| 1  | 2           | 3                                  | 4        | 5          | 6          |
| 1  | April -2022 | 0                                  | 0        | 0          | 0          |
| 2  | May_2022    | 0                                  | 0        | 0          | 0          |
|    | Grand Total | 0                                  | 0        | 0          | 0          |

\* Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of month, in any . ^Average resolution time is the sum total of time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved In the current month.

Trend of annual disposal of complaints

| SN | Year        | Carriedforward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|-------------|-----------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18     | 0                                 | 1                        | 1                        | 0                              |
| 2  | 2018-19     | 0                                 | 1                        | 1                        | 0                              |
| 3  | 2019-20     | 0                                 | 1                        | 1                        | 0                              |
| 4  | 2020-21     | 0                                 | 3                        | 1                        | 2                              |
| 5  | 2021-22     | 2                                 | 1                        | 1                        | 2                              |
|    | Grand Total | 2                                 | 7                        | 5                        | 2                              |