

Data for the month ending September 2024

Sr.No.	Received from	Carried forward from previous month	Received during the month	Total Pending #	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		NA
2	SEBI (SCORES)	0	0	0	0	0		NA
3	Depositories	0	0	0	0	0		NA
4	Other Sources (if any)	0	0	0	0	0		NA
	Grand Total	0	0	0	0	0		NA

Trend of monthly disposal of Complaints (FY – 2024-25)

Sr.No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2024	0	0	0	0
2	May 2024	0	0	0	0
3	June 2024	0	1	1	0
4	July 2024	0	0	0	0
5	Aug 2024	0	0	0	0
6	Sept 2024	0	0	0	0
	Grand Total	0	0	0	0

*should Include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of Complaints

Sr.No.	Year	Carried forward from previous Year	Received	Resolved	Pending
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1	2018-19	0	1	1	0
2	2019-20	0	1	1	0
3	2020-21	0	1	1	0
4	2021-22	0	3	1	2
5	2022-23	2	2	4	0
6	2023-24	0	4	4	0
7	2024-25	0	1	1	0
	Grand Total	0	13	13	0

